ALCUMUS

## HELPING RESPONSIBLE BUSINESSES SAVE LIVES AND SAFEGUARD REPUTATIONS

Reducing risks and simplifying processes through our expert teams and our technology



### INTRODUCTION

The obligations to ensure the safety and wellness of your people have made it to the boardroom, and your entire supply chain now needs to be in lockstep with your sustainable goals and ethical values.

The focus on driving positive societal and environmental outcomes is sharper than ever before.

Alcumus helps responsible businesses save lives and safeguard reputations in 3 key areas:



Business efficiencies and optimisation



Safety, quality, risk and compliance



Responsible practices

With over a third of the FTSE 100 as clients, and leader status in the Verdantix Green Quadrant, the Alcumus technology platform is designed, and delivered, by our specialist practitioners in risk operations and sustainability.



HELEN JONES

Chief Operating Officer Enterprise, Alcumus

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AT ALCUMUS WE HELP THOUSANDS OF ENTERPRISE ORGANISATIONS NAVIGATE THESE COMPLEXITIES EVERY DAY.

WITH PROVEN DIGITAL SOLUTIONS FOR STRATEGIC SOURCING AND PROCUREMENT, COMBINED WITH OUR LEADING OPERATIONAL RISK MANAGEMENT PLATFORM, ALCUMUS DELIVERS PEACE OF MIND TO THE BOARDROOMS OF EVERY HIGH-RISK INDUSTRY.

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### ABOUT ALCUMUS AND OUR CLIENTS

Alcumus helps organisations create a safer and more sustainable world through market-leading integrated products and services that anticipate, manage and mitigate risks to protect people, organisations and our planet. It supports global clients – many of whom are on the FTSE 100 index and Fortune 500 indexes. Through an integrated approach to managing Health, Safety and ESG across industries, locations, contractor and supplier networks, Alcumus contribute to the continued success of 50.000 clients worldwide. The in-house

team of specialists located in EMEA, APAC & NA also provide HR consultancy and workplace monitoring services, training and UKAS accredited certification and accreditation support.

With over 40 years' experience, our people are at the heart of our business, building strong relationships with our clients to understand their needs, minimise risks and navigate compliance through our in-depth knowledge of your sector, regulations and challenges.

### YOUR CUSTOMERS ARE OUR CUSTOMERS, YOUR INDUSTRIES ARE OUR INDUSTRIES





### DIGITALLY CONNECT YOUR BUSINESS

Nobody knows more about the complexities of your business, your sites, your supply chain; and it is your job to manage the abundance of risk. You want to be proactive, data-driven and prevent all preventable incidents... but the already hazardous combination of contractors, moving objects, chemicals, vehicles, lifting equipment, and heavy loads is changing all the time and heaping pressure on the systems, people and processes you have in place.

Our unrivalled range of risk management solutions enables us to help our clients demonstrate their commitment to running their business to the very highest standards and in the most responsible way.

# AT ALCUMUS WE FOCUS ON THREE CORE AREAS: EHSQ, Supply Chain Compliance and ESG.

## **EHSQ**

### **INFO EXCHANGE -**

### Digitally connecting your business - one platform, endless solutions

Alcumus Info Exchange digitises your key business processes and presents them in one manageable, easy to use platform. This means that you can record, access and analyse information to drive genuine improvements in performance.

As a result of using our software, organisations processes become more streamlined and their data provides them with greater insight. By doing this, their risk management practices evolve from being reactive

#### SYPOL -

### Protect employees from hazardous chemicals

Alcumus Sypol is a global leader in chemical management and has invested over 40 years of experience into delivering a unique combination of chemical management software and support from a team of in-house, qualified chemical specialists. This unified approach allows organisations to enable strategies for hazardous substance elimination and substitution, assessing risk and providing guidance on how to control the use of substances within your chemical management program.

### ISOQAR -

### Creating better workplaces and keeping people safe

Alcumus ISOQAR is one of the most recognized and respected UKAS accredited certification bodies. Our reputation for providing outstanding service explains why clients who joined us when we first opened our doors in 1993 are still with us today.

We're here for you if you're starting on your journey to certification for the first time, looking for training or consultancy support, or thinking about transferring from your current certification body. Get in touch today to find out why 99% of clients are happy with their ISOQAR audit experience.

### ePERMITS -

### Digitally transform your permit-to-work process

Alcumus ePermits is a powerful cloud-based solution, available on mobile and desktop, that digitally transforms and streamlines an organization's permit-to-work regime. ePermits provides an automated workflow-driven process including compliance checks, task control, communication, clash check and documentation raising alerts when issues need to be resolved for work to proceed.

## SUPPLY CHAIN COMPLIANCE

# Effectively monitor, manage and make informed decisions

Alcumus Supply Chain Compliance delivers full lifecycle management of accredited suppliers with a mutual commitment to high standards and ethical best practice. With the most rigorous standards, connected technology and data transparency, Supply Chain Compliance ensures every supplier adheres to the safety and ethical standards that responsible businesses demand.

Gain rapid visibility into your supply chain by relying on proven on-boarding programs and ongoing management tools delivered centrally through a singly supply chain compliance platform. Make informed sourcing decisions based on a trusted data collected using a wide set of metrics including financial stability, professional standing, environmental, safety, ethical and risk management (insurances/information security).

#### WITH ALCUMUS SUPPLY CHAIN COMPLIANCE YOU CAN:



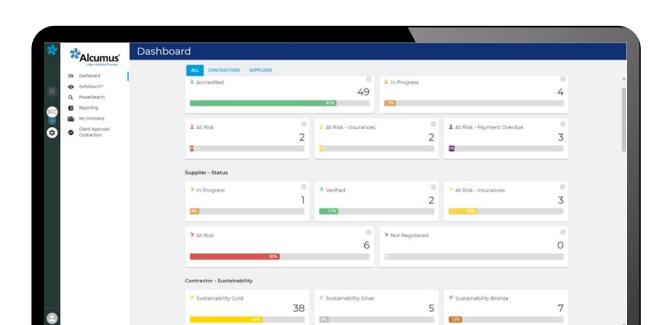
Streamline workflows, reduce administrative burden and avoid duplicate effort for all supplier pre-qualification.



Improve supply chain visibility and simplify compliance reporting using trusted data that has been verified.



Centralise control and standardise pre-qualification processes to deliver consistent sourcing strategies.





# ESG PERFORMANCE REPORTING

### Building Sustainability with Data Visibility

Alcumus ESG performance reporting solution enables organizations to build one true view of their ESG strategy across the three pillars of a responsible business. Connect and measure data across your business into one reporting and analytics platform to create greater transparency, improve internal benchmarking, and leverage insights to cascade policies and procedures throughout operations.

The solution capabilities include: Carbon Emissions, Waste Emissions, Water Emissions, People Development, Forced Labour, Equity, Diversity, Inclusion (EDI), Social Value Impact, People Safety, Anti-Bribery, Cyber-Security, ESG Profit Contribution.

# MARKET-LEADING INTEGRATED TECHNOLOGY

Alcumus is the leading technology platform that helps you achieve consistently higher performance and informs your data-driven decisions. Connecting your people, processes and information, Alcumus enables you to track, investigate and manage safety incidents, complete audits & inspections, assess COSHH risk, onboard accredited contractors, verified suppliers and surface otherwise hidden data that present continual opportunities for improvement. One platform, endless solutions.



#### AWARD-WINNING PLATFORM

Alcumus has been recognised as a "Leader" in an independent review of global EHS software vendors by research and advisory firm Verdantix in its 2021 EHS Software Green Quadrant for our market-leading capabilities in chemicals management, quality management and contractor safety management. Dedicated to helping over 40,000 customers take care of their people, customers and the environment, Alcumus is one of only a few vendors to score strongly across the full solution spectrum laid out in the Verdantix research.

This is further validation of our vision to create better workplaces, keep people safe, reduce risks and simplify processes.



### OVER 39,000 CONTRACTORS, SUPPLIERS AND SMES

#### Pre-approved for:

- Safety
- Insurance
- Environment
- Social Value
- Ethical
- Financial
- GDPR
- Sustainability
- Modern Slavery

Connecting you to an assured supply chain

Delivering health, safety, quality and sustainability

### UNIQUELY POWERFUL GLOBAL NETWORK

50,000 clients worldwide

**275,000**Daily users

UKAS ISO certification provider 1000 Employees in UK and North America

### OVER 3,000 CLIENTS WORLDWIDE (INC 35% OF FTSE 100

- Manufacturing
- Facility and property management
- Construction
- Leisure and hospitality
- Charity
- Food Manufacturing
- Public sector
- Transport and logistics
- Utilities
- Energy
- · Retail and banking

### 5 GOALS OF RESPONSIBLE BUSINESS

PROTECT YOUR WORKERS EXPOSE AND ELIMINATE UNETHICAL PRACTICES

CREATE
RESILIENT
SUPPLY
CHAINS

DELIVER THE HIGHEST STANDARDS IN QUALITY

DRIVE
OPERATIONAL
EXCELLENCE



### SAFETY, QUALITY, RISK AND COMPLIANCE

Save lives, reputations, shareholder value and evidence control across your business.

- Health and safety
- Environment
- Modern slavery
- Asset management
- Hazardous substance
- Workplace wellbeing



# BUSINESS EFFICIENCIES AND OPTIMISATION

Build transparent supply chains and efficient digital operations.

- Real-time visibility
- Integrated data
- Automated processes
- Assured suppliers
- Connected workers
- Accredited advisory services



# RESPONSIBLE PRACTICES

Ensure your ethical and sustainable performance fits with your regulatory and social content.

- · Rationalise supply chains
- Audit rules and practices
- Foster a positive culture
- Clear external disclosures
- Real-time internal reports
- Evidence compliance



# ALCUMUS IS LAYING THE FOUNDATIONS FOR PROPERTY CONSULTANCY'S LONG-TERM GROWTH

Lambert Smith Hampton (LSH) is one of the UK and Ireland's leading property consultancies and manages 15 million sq ft of shopping centre space, 7,700 commercial and residential properties, and more than 1,000 railway stations.

While the firm's portfolio of clients continued to grow, it became quickly apparent that the existing processes that they had in place to monitor the management of their clients' properties - which included using separate monitoring systems for each of their services - needed development so they could capitalise on rising customer demand.

The firm needed a comprehensive digital platform that could give them a deeper, holistic under standing of how they were servicing their clients. This ranges from logging reactive jobs through to ensuring properties are scheduled in for planned maintenance works, recording accidents, as well as ensuring contractors carrying out jobs at each property are accredited and qualified.

Since 2016, Alcumus Group has been working with LSH to evolve a tailored software offering which now utilises four services - Info Exchange, SafeContractor, ReportLine and Sypol - to provide them with full visibility of their supply chain, the properties and assets that they manage and compliance requirements associated with the services that they provide.



Alcumus has improved the way we service our clients, and in turn, it has helped us to successfully pitch for a significant amount of new work.

#### **MARK STEWART**

Head of Health and Safety Property and Asset Management at Lambert Smith Hampton.

#### **CASE STUDY**

Property management is one of the key drivers of Lambert Smith Hampton's ongoing growth, but in order to maintain its position as one of the market leaders in its space it needed a robust system behind it to ensure its high levels of customer service and various compliance checks - kept up with demand.

The company currently looks after residential, commercial and public sector buildings and with it comes the nationwide challenge of ensuring that different elements of health, safety and compliance are being adhered to in the business and across their supply chain; as well as responding to jobs in a timely manner.

LSH uses the Info Exchange platform to manage around 4,500 planned maintenance assets and 500 reactive maintenance calls every year; and there is also the need to ensure that the contractors attending those jobs have up-to-date health and safety accreditation and the relevant qualifications.

LSH work on behalf of hundreds of property landlords across the UK and Ireland, and Alcumus SafeContractor support by taking their contractors through a robust risk based annual audit providing vital insight into their supply chain compliance and competence. It enables LSH to effectively monitor, manage, and make informed decisions about who they work with and appoint to carry out work.





Within Alcumus software we have also adopted SFG20, which is a library of asset management tools that enable us to bundle together the management of multiple properties for a client into one platform. This ensures that various planned maintenance is carried out efficiently and at a lower price compared to other providers.

Mark Stewart, Head of Health and Safety Property and Asset Management at Lambert Smith Hampton.

Regardless of accreditation, accidents can of course happen, and the Alcumus ReportLine service enables LSH staff to record accidents either online or over the phone; including who it involved, where and when it happened in order for a full investigation to be followed up to mitigate against a repeat.

No matter how these incidents are reported, the Alcumus ReportLine team will do a follow up investigation to ensure there's nothing more that needs to be flagged internally or to the Health and Safety Executive.

LSH also works with Alcumus on its corporate social responsibility, and uses the Sypol service to ensure the company is complying with regulations around hazardous substances, and protecting employees from workplace health risks.

These three services all feed into Alcumus' Info Exchange integrated platform, which is the bed-rock of ensuring LSH can connect people, processes and data to achieve operational excellence.



Alcumus Info Exchange software enables us to demonstrate to prospective clients how we benchmark, assess risk, and report incidents in an easy-to-understand way - along with analytical reports to identify any trends that need rectifying.

This could be through proactively alerting that a customer's property is due for some planned maintenance, highlighting an accident, or alerting to a contractor whose accreditation is about to expire.

The comprehensive range of services that LSH accesses from Alcumus means that as it continues to grow, it knows it has the partnership behind it to keep pace with demand from a compliance and customer service perspective. This allows LSH to be more productive and make better data driven decisions to grow.



#### **NEXT STEPS**

Which areas are holding back your business efficiency? Book a discovery call with our experienced team today.

Visit our website alcumus.com or email info@alcumus.com

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